HIGH PERFORMANCE

ТΜ

Household Type

Upright Vacuum Cleaner OWNER'S GUIDE HP5500 Series **IMPORTANT**

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Do not return to the store. For assembly problems or questions, for replacement of broken or missing items, or to order replacement parts and accessories to be shipped direct to you contact: Eureka Customer Service toll free at 1-800-282-2886, 8 a.m. to 7:30 p.m. (CST), Monday - Friday and 10 a.m. to 6:30 p.m. Saturday. Or visit our web site, www.eureka.com

*En Mexico llame al (55) 5343-4384

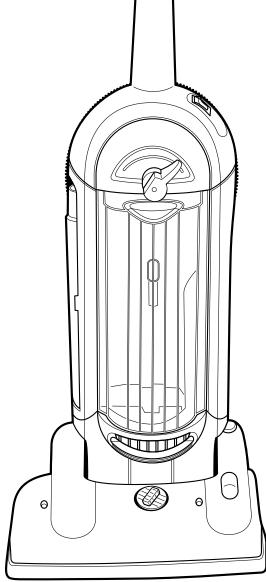
PLEASE RETAIN

We suggest you record the model, type and serial numbers below. They are located on the silver rating plate on your cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.

Model & Type_____

Serial No.

It is also important to keep your receipt as proof of date of purchase.



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To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

GENERAL INFORMATION

The cleaner is designed to pick up dirt and dust particles. Avoid picking up hard or sharp objects with the cleaner to prevent hose clogs.

Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information, telephone our toll free number for the nearest Eureka Authorized Warranty Station. **You should know the model, type and serial number or date code when you call :**

USA : 1-800-282-2886 Mexico : (55) 5343-4384 Canada : 1-800-282-2886

If you prefer, you can write to Electrolux Home Care Products North America, Consumer Service, P O Box 3900, Peoria, Illinois, 61612, USA. In Canada, write to Electrolux Home Care Products Canada, 866 Langs Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Warranty for complete service information.



DO NOT OIL the motor or brushroll at any time. The bearings are permanently lubricated and sealed.

Thermal Cut Off

This vacuum cleaner has a special thermostat that protects the cleaner in case of motor overheating. If the cleaner suddenly shuts off, turn the switch off and unplug the cleaner. Check the cleaner for a possible source of overheating such as a blocked hose or clogged filters. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the cleaner. After the 30 minute period, plug the cleaner back in and turn on the switch. If the cleaner still does not run, then call 1-800-282-2886 for customer assistance.

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS WET PICKUP VACUUM CLEANER.

WARNING

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in**. Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have unit serviced before using.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction and contains a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not place cleaner on furniture or stairs as the brush roll may cause damage. Place cleaner on floor with the handle in storage position while using attachments.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust bag in place.
- Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

SAVE THESE

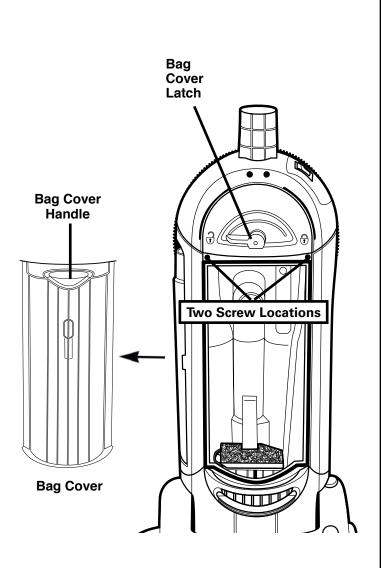
How To Assemble

CAUTION: Assemble the cleaner completely before plugging into an electrical outlet.

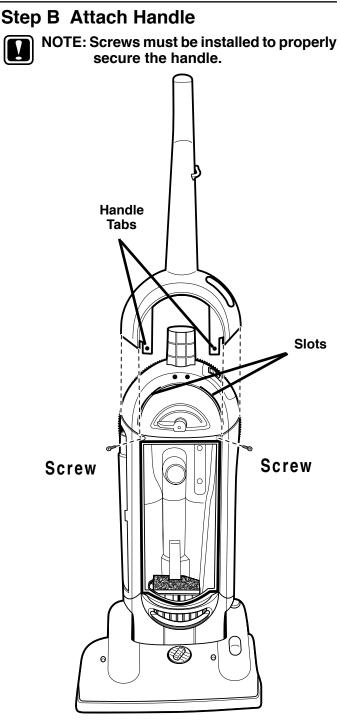
CAUTION: Moving parts, stay clear of brush roll when plugging in.

NOTE: Features may vary by model yet all parts assemble the same.

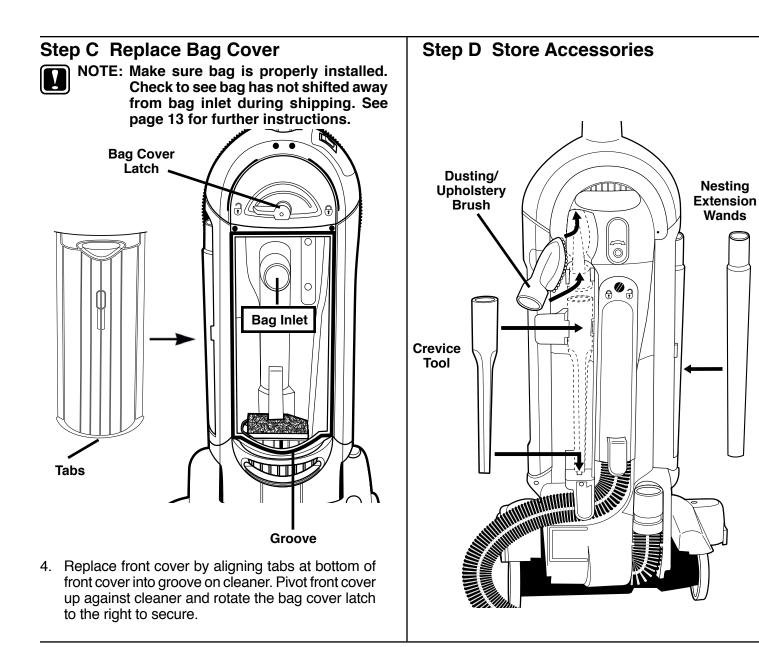
Step A Remove Bag Cover



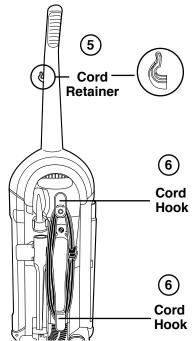
 Remove bag cover from unit to expose the two screw installation locations. Release the bag cover by rotating the bag cover latch to the left. Pull out and up on the bag cover handle to remove bag cover from unit.



- 2. Position handle as above. Slide the handle down over the top of the unit, inserting handle tabs into slots on unit.
- 3. Find the two screws in the accessory bag included in the carton. To secure the handle on the unit, install the two screws.



Step E Store Electrical Cord



5. You will find your cord retainer on the handle above the upper cord hook. Firmly push the electrical cord down into the cord retainer. This will place the cord out of the way the next time you vacuum.

Nesting

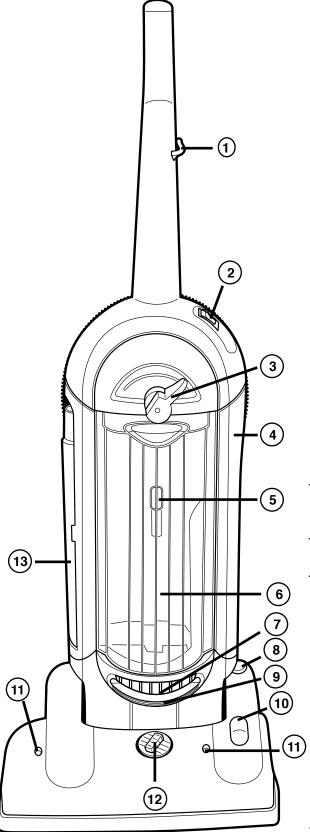
Wands

- 6. Next wind the cord around the two cord hooks on the back of the cleaner.
- 7. Secure the plug to the cord to prevent unwinding.

How To Use

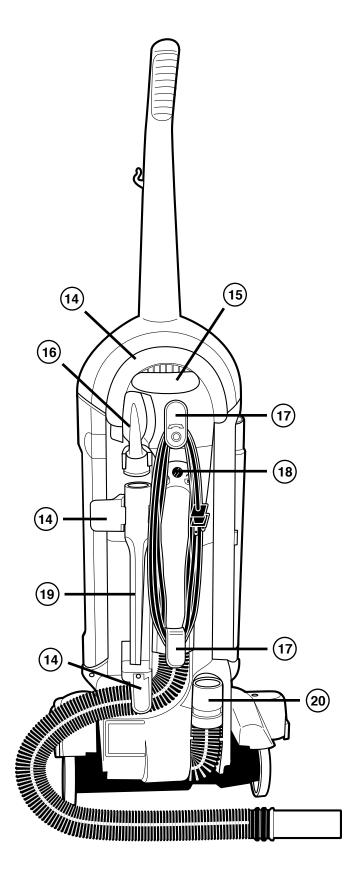


CAUTION: Do not plug in cleaner until you understand all controls and features.



- **1. Cord Retainer.** To use, push electrical cord down into cord retainer.
- 2. ON/OFF Switch. International symbol I means On, International symbol O means Off.
- **3. Bag Cover Latch**. When bag cover latch is pointing to the left, the bag cover is unlocked. When bag cover latch is pointing to the right the bag cover is locked. See the locked/unlocked symbols on the unit.
- 4. Micron Filter Compartment. To open, slide micron filter door up and pull away from unit. To close, place micron filter door at top of opening pressing against unit, slide down into place.
- **5. Bag Change Indicator**. The bag change indicator is to remind you to change the bag. The indicator on the bag cover moves down the window as the airflow through the bag decreases.
 - NOTE: Certain types of fine particles like powder, plaster dust, or fine road dust can restrict airflow very quickly. The fine particles will decrease performance even before the bag appears to be full. Change the dust bag to restore maximum performance.
- 6. Disposable Dust Bag Compartment. To open, turn bag cover latch (3) to the left pointing to unlock symbol, then pull top of dust bag cover out and away from unit. To close, place dust bag cover tabs (at the bottom) in groove at the bottom of compartment, rotating dust bag cover up and against unit. Then turn bag cover latch to the right pointing to the lock symbol.
- 7. Stair Handle. To use when cleaning stairs.
- 8. Handle Release. Step on handle release. Pull handle back to a comfortable position. Press release again to lower handle further to clean under furniture.
- **9. Light Bulb Compartment**. To gain access to light bulb compartment remove the two screws in the lens.
- **10. Brush Roll Belt Window**. To check condition of belt watch to see if white dots on belt are moving through the window. This indicates the brush roll is turning.
- **11. Screws to release hood**. Remove these screws to release hood and give access to brush roll belt area.
- 12. Cleaner Height Setting. The front of the cleaner has an adjustment that raises or lowers the cleaner base to match the type of floor surface. With the cleaner cord unplugged, set the adjustment to lowest setting for maximum carpet cleaning. If the cleaner is difficult to push, move adjustment to next highest setting until cleaner is comfortable to push. The brush roll must reach the carpet for effective cleaning. For ease in moving the adjustment knob, place handle in operating position and tilt cleaner back to remove weight from front wheels.
 - WARNING: Avoid injury. Keep loose clothing, hair, fingers, and all other parts of body away from any moving part (such as the revolving brush). Turn off the switch and unplug the cleaner before changing the cleaner height setting.
- 13. Extension Wands. Use these wands on the end of the hose for added cleaning reach.

How To Use (continued)



- 14. Hose Retainers (3). Place hose on retainers to store hose on unit.
- **15. Carrying Handle**. Use this handle to carry unit from one place to another.
- **16. Dusting/Upholstery Brush**. Store dusting brush here.
- **17. Electrical Cord Hooks (2)**. Wrap electrical cord around them to store electrical cord on unit. Top hook rotates down for quick release of the electrical cord. Rotate back up to store electrical cord.
- **18. Clear Tube Quarter Turn Fastener**. Turn this fastener to the unlock position to remove the clear tube. To replace tube, place tube on the back of the unit and turn fastener to lock position.
- 19. Crevice Tool. Store crevice tool here.
- **20. Hose adapter**. Place the end of the hose into hose adapter for floor/carpet cleaning.

Thermal Cut Off

This cleaner has a special thermostat that protects the cleaner in case of motor overheating. If the cleaner suddenly turns off, follow this procedure:

- 1. Push on/off switch to off.
- 2. Unplug cleaner.
- 3. Check for source of overheating problem (i.e. full bag, clogged hose or clogged filters).
- 4. If a full bag, clogged hose or clogged filters are found, replace the bag, unclog the hose or replace the filters.
- 5. Wait at least 30 minutes before attempting to reuse the cleaner.
- 6. After 30 minute cool down period, plug the cleaner in and push the switch pedal. The cleaner should turn on.
- 7. If the cleaner still does not operate, call 1-800-282-2886 for customer assistance.

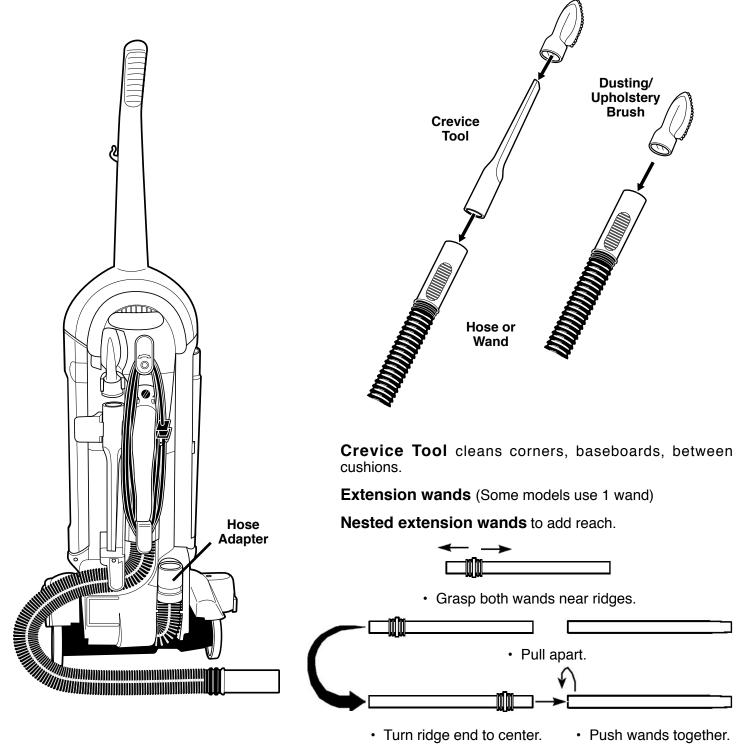
How To Use Accessories

CAUTION: Do not place cleaner on furniture or steps as the brush roll may cause damage. Place cleaner on floor with the handle in storage position while using accessories.

1. Remove hose from hose adapter on the back of cleaner.

Dusting/Upholstery Brush is for furniture, blinds, books, lamp shades, shelves, curtains, draperies, cushions and fabrics.

2. Place desired accessory onto end of hose or wand.



How to Check and Clear Hose Blockages

Low suction or poor pickup may be due to a blockage in the vacuum cleaner.

1. Remove hose from hose retainer and check suction at end of hose - if little or no suction, check disposable dust bag. Change if needed. If no improvement proceed to step 2.



CAUTION: Turn off the switch and unplug the electrical cord before clearing hose.

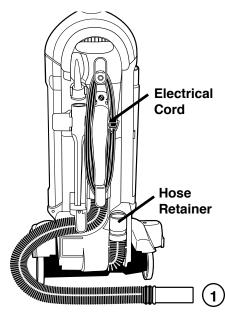
2. Remove electrical cord from cord hooks. Disconnect the clear tube by turning quarter turn fastener to the right to release, then lift away from cleaner.

Check for any obstructions that may be in the tube. Any obstructions can be removed by using a blunt instrument to clear the tube.

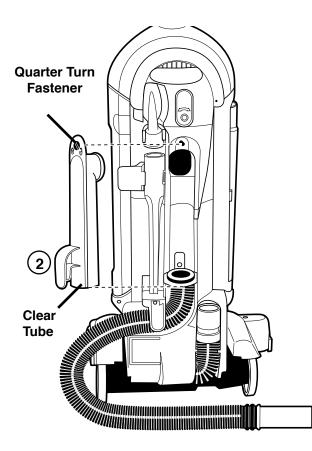
3. To completely release hose from the unit, remove two screws.

Any obstructions can be removed by using a blunt instrument to clear the hose. Flexing the hose may help loosen the blockage.

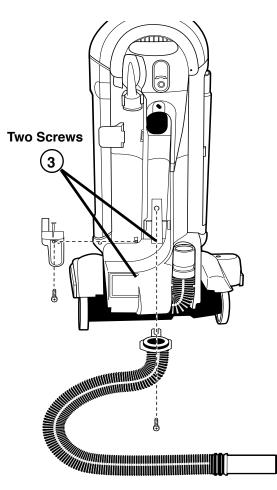
After clearing blockage, reverse above steps to reassemble unit.



1. Remove hose from hose retainer and check suction at end of hose.



2. Disconnect Clear Tube.



3. Release hose from unit.

8

How To Maintain

The instructions in this booklet serve as a guide to routine maintenance. To avoid unnecessary service calls, check the bag, belt, and brush roll often.

Brush Roll

The brush roll turns as it sweeps and combs the carpet nap. Remove hair and threads from the brush roll so it continues brushing the carpet. To maintain the most efficient cleaning, the bristles must touch the carpet. To test the bristle length, hold a ruler against the underneath side of the cleaner. If the bristles no longer touch the ruler, replace the brush roll.

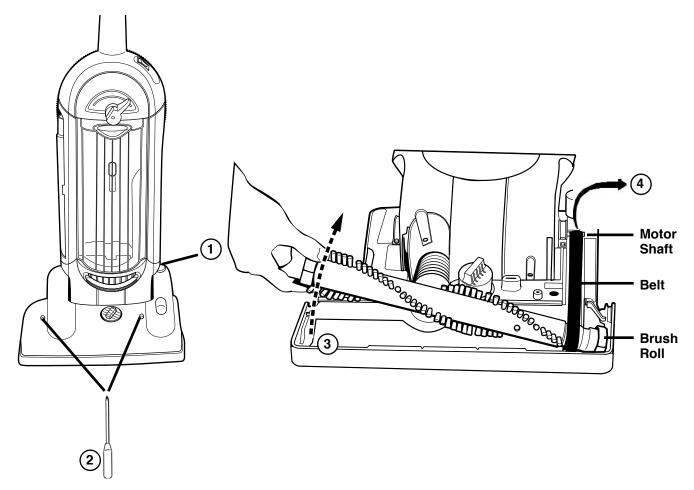
Brush Roll Belt

The brush roll belt turns the brush roll to agitate, sweep, and comb the carpet nap. Check the belt regularly to be sure it is in good condition. Replace the belt if it stretches, cracks or loses tension. Cut away any hair or threads wound around the brush roll or the belt pulley because the buildup could cause the belt to rotate unevenly.

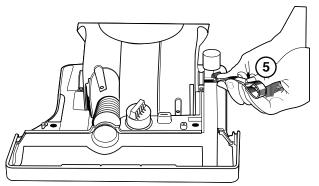
How To Replace Brush Roll Belt – Style EXT, PN 61120A



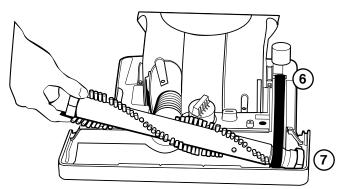
CAUTION: Turn off the switch and unplug the electrical cord before replacing belt. Belt pulleys can become hot during normal use. To prevent injury, avoid touching the motor pulley when checking the belt.



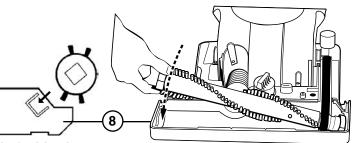
- 1. Lower handle to floor to change belt.
- 2. Remove two screws to release hood. Lift hood to remove.
- 3. Lift left end of brush roll.
- 4. Remove and discard belt.
- 5. Clean debris from brush roll area.



6. Place new belt around motor shaft.

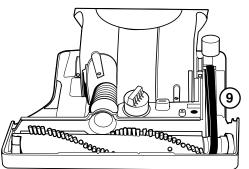


- 7. Place belt around brush roll pulley.
- 8. Pull right side of brush roll to stretch belt. Secure right end cap into base.



Left side view

9. Align left end cap with square in base. Push end cap into place; see left side view.



- 10. Rotate brush roll to seat belt.
- 11. Replace the hood. Make sure hood front is behind furniture guard.
- 12. Tighten screws.

Use Genuine Eureka brand replacement belt, Style EXT, Part No. 61120A.

Disposable Dust Bag and Filters

The disposable dust bag plays a very important role in the efficiency of a vacuum cleaner. The purpose of the paper bag is to trap dirt. As the bag traps dirt, it must also be porous enough to allow air to pass on through. If the paper bag becomes clogged, no air can pass through the cleaner and no cleaning can take place regardless of how powerful the unit. Change the dust bag and check the filters frequently. Some fine particles can restrict airflow very quickly and will decrease performance even before the bag appears to be full.

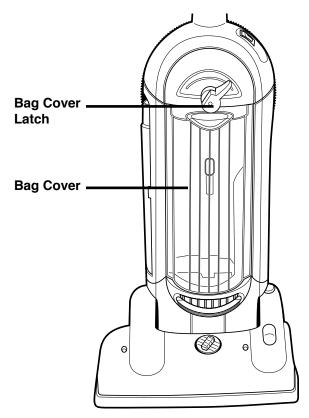
When vacuuming carpet fresheners or cleaners, powder, plaster dust, or similar fine substances, the bag and filters may require more frequent maintenance.

How To Replace Bags – Style GE-1, PN 62423



CAUTION: Turn off the switch and unplug the electrical cord before changing dust bag. Never operate the vacuum cleaner without the dust bag or the filter.

To Remove Bag:



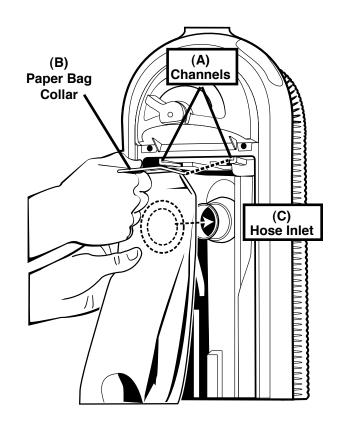
1. Release bag cover by rotating bag cover latch to the left pointing to the unlock symbol (). Pivot bag cover away from cleaner and remove.

To Remove Bag: (continued)

2. Grasp the paper bag collar and pull bag out away from unit.

To Replace Bag:

- 3. Locate channels (A). Fold collar of new bag (B) back and slide into channels making sure hose inlet (C) goes into bag opening.
- 4. Tuck bag into bottom and along sides.
- 5. Place tabs on lower part of front cover into cleaner slot. Close cover. Make sure disposable bag is not caught under front cover.



Use Genuine Eureka brand replacement bag, Style GE-1, Part No. 62423.

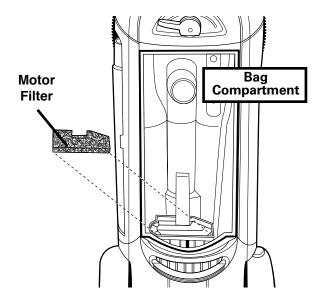
Cleaning and Replacing Filters

Motor Filter

Check the motor filter with each disposable dust bag change. Clean or replace as needed. **Never operate without motor filter in place.**

To Clean/Replace Motor Filter

- 1. The motor filter is located at the bottom of the bag compartment. Remove bag compartment cover and dust bag. Lift motor filter up and out of the unit.
- 2. Replace motor filter or clean. To clean motor filter shake filter to remove excess dust. If necessary, the filter can be cleaned by vacuuming with another cleaner.
- 3. Reinstall filter by placing smooth side down in the bottom of the bag compartment. Replace dust bag and bag compartment cover.



Use Genuine Eureka brand replacement motor filter, 70772.

Micron Filter

Inspect the micron filter periodically and change as needed. For maximum efficiency, replace the micron filter periodically.

To Replace Micron Filter

- 1. Push down on latch and pull out on Micron filter door to remove..
- 2. Grasp filter and pull out.
- 3. Place new Micron filter into cleaner.
- 4. To close, place micron filter door on top of bottom tab, pivot door up and press door against cleaner until it latches.

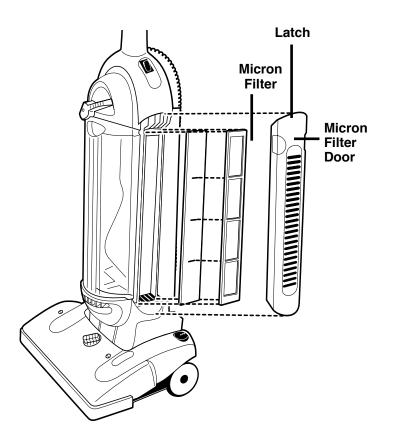
Use replacement micron filter supplied with Genuine Eureka Style GE-1 bags, PN 62423.

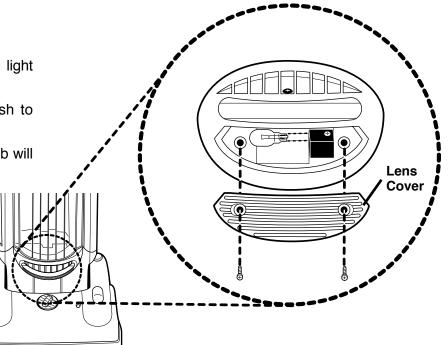
How To Change Light Bulb

(on some models)

CAUTION: Turn off the power switch and unplug the electrical cord before changing light bulb.

- 1. Lower handle to remove two screws from lens cover.
- 2. Pull lens cover from cleaner.
- 3. Support socket with one hand and pull light bulb straight out to release.
- 4. Place new light bulb into socket; push to secure.
- 5. Push light bulb and socket back so bulb will not touch lens cover.
- 6. Replace lens cover.
- 7. Secure with two screws.





Use Genuine Eureka brand replacement light bulb, 57940-3

Problem Solving

NOTE: Turn off the switch and unplug the electrical cord before servicing.

PROBLEM	CAUSE	SOLUTION
Motor will not start.	Electric Plug	 Push plug securely into outlet. Try another outlet. Check circuit breaker.
Motor suddenly stops.	Thermal Cut Off	Refer to page 6.
Does not clean the carpet or floor.	 Disposable Dust Bag and Filter(s) Belt Brush Roll 	 Change the bag. Hint: If picking up fine dust, the bag may not look full, but a fine substance tends to reduce suction when it blocks the airflow through the paper bag and filter(s). Make sure the dust bag is installed properly. Make sure bag cover is installed properly. Replace a cut, loose or out of shape belt. Clean hair and thread from bristles and end cap area.
	Hose	Replace brush roll if bristles are worn. Remove any clogs from the hose that restrict the airflow.
No suction at the end of the hose.	 Disposable Dust Bag Hose 	Change the bag. Hint : If picking up fine dust, the bag may <u>not</u> look full, but a fine substance tends to reduce suction when it blocks the airflow through the paper bag.
		 Remove any clogs from the hose that restrict the airflow. Check both ends of the hose. (See pages 8)
Headlight not working.	Light Bulb	Replace light bulb. (On some models.)
Noise from the brush roll area.	Brush Roll Belt	 Remove hood and clean debris from the brush roll area. Replace a cut, loose or out of shape belt.
Cleaner is hard to push.	Cleaner Height Setting	 Turn adjustment knob to a higher position. Hint: Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the knob. Replace a cut, loose and out of shape belt.
Brush roll will not turn.	Brush Roll Belt	 Remove hood and clean debris from the brush roll area. Replace cut, loose or out of shape belt.
Burning smell.	Brush Roll	Remove hood and clean debris from the brush roll area.Replace cut, loose or out of shape belt.
Cleaning height knob will not turn.	Cleaner Height Setting	Hint: Put handle in operating position. Tilt the cleaner back to raise the front wheels off floor. Then turn the knob.
Missing parts or questions.		Call 1-800-282-2886 for customer assistance.

THE EUREKA LIMITED WARRANTY

What This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of two years. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

What This Warranty Does Not Cover

- Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, brush roll bristles, impellers and cleaning.
- · Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

What The Eureka Company Will Do

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

Obtaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station. You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners–Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

USA: 1-800-282-2886 Mexico: (55) 5343-4384 Canada: 1-800-282-2886

www.eureka.com

If you prefer you can write to Electrolux Home Care Products North America, PO Box 3900, Peoria, Illinois 61612, USA. In Canada write to Electrolux Home Care Products Canada, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station.

Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

Further Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.



Ouestions & Answers about Genuine Eureka Products

Q: Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

A: Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.

- Q: How can I be sure I am using only genuine Eureka products in my vacuum cleaner?
- A: Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.

Q:Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?

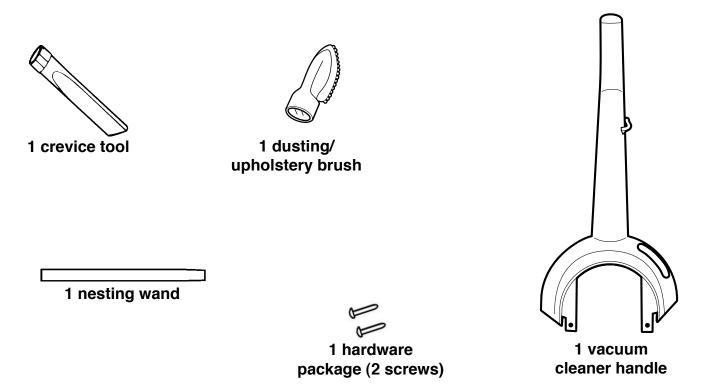
A: Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

For Genuine Eureka Value, Accept No Imitations! ELECTROLUX HOME CARE PRODUCTS NORTH AMERICA

Household Warranty abs 190 Bloomington, Illinois 61701

Questions? Call 1-800-282-2886

Accessory Items in This Carton



Thank you for selecting a Genuine Eureka brand cleaner.

Don't Forget to Use Genuine Eureka Bags, Belts and Filters

www.eureka.com

CAUTION: Damages caused by the use of other brand bags and belts are not covered by the Limited Warranty.